

Not Able to Activate Power Sharing

- Is the current selector in the right position (8 or 9 for Primary for CAN Bus chargers, 1 - 7 for Daisy Chain Chargers)?

No? Put it in the right position

Yes? Try turning the current selector 360 degrees, or move it to a random number to see if it responds to that.

- Is the Correct Ethernet Class 5E Cable used?

No? Change the cable.

Yes? Next question.

- Are the cables in the right positions between the chargers?

No? Change the positions as instructed in the installation guide

Yes? Next question.

- Did you try any standard troubleshooting steps like restart, restore, update, etc.?

No? Try it.

Yes? Next question.

- Does the Installer have a multimeter for resistance measurements?

No? Please have a multimeter to test

Yes? Please measure the resistance between CAN L and CAN H in every charger, this should be around 60 OHM (when in CAN T).

